

**YOU CAN APPLY FOR
PUBLIC ASSISTANCE
BENEFITS ON-LINE!**

...BUT HOW?

QUESTIONS & ANSWERS



Automated Community Connection to Economic Self-Sufficiency

www.myflorida.com/accessflorida

Where Do I Apply for Benefits?

You may apply for public assistance from anywhere using a computer that has access to the internet including:

- Your home, a library, a school, etc.,
- At an ACCESS Community Partner Agency or
- At a local Department of Children and Families (DCF) Customer Service Center.

How Do I Start?

- At a DCF Customer Service Center and some ACCESS Community Partner agencies, the computer will already be on the first page of the application.
- When using another computer, go to the following website: www.myflorida.com/accessflorida

What Information Do I Need?

- Information about household members (e.g., date of birth and social security number),
- Rent or mortgage information,
- Expenses (e.g., utilities, daycare),
- Vehicle Information and bank statements,
- Income (e.g., pay stubs), and
- Any additional information as requested.

How Long Will It Take?

- It will take about 30 minutes to complete the on-line application.

What Happens Next?

- If you submit your application during regular business hours, it will be received by DCF that same day.
- If you are at a local DCF Customer Service Center, you may have a brief interview with DCF staff.
- If you are at an ACCESS Community Partner Agency, you can ask the agency representative for further information. You may also be contacted by DCF regarding your application.
- If you are not at a DCF or ACCESS Community Partner Agency site, you will be contacted by DCF regarding your application.
- If you applied for food stamps or another program that requires an interview, DCF will contact you to schedule an appointment.

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